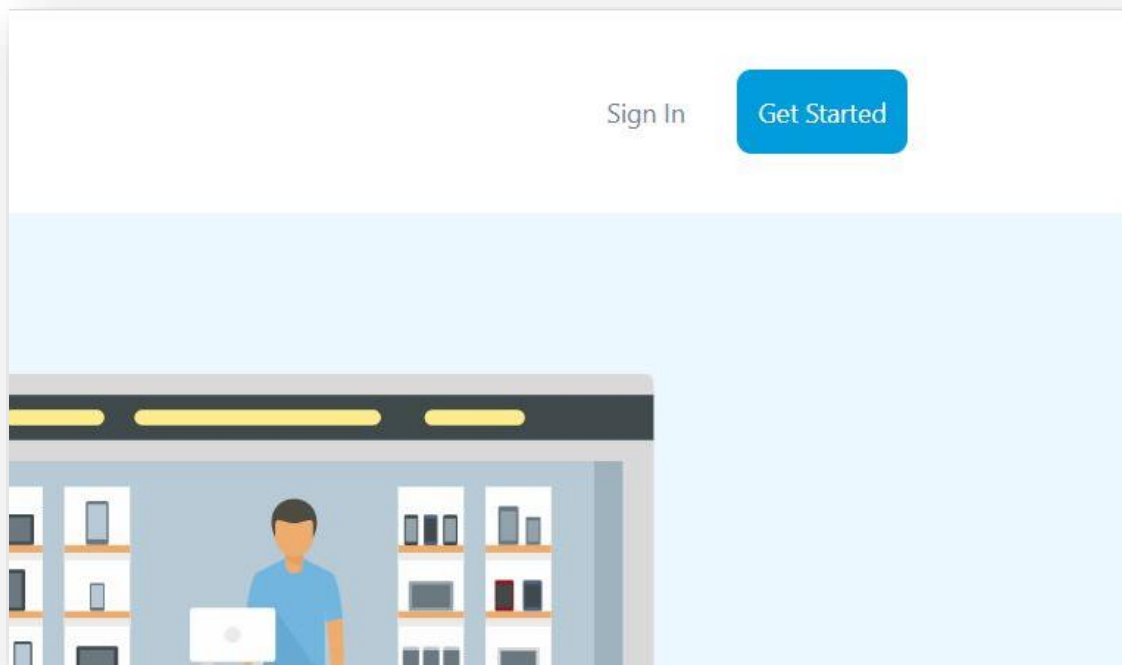


1. Welcome!

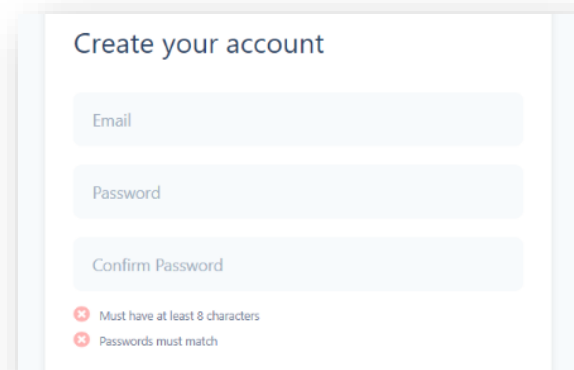
Hello and welcome to deviceupgrades.com! We are an online virtual warehouse for mobile electronics. With a subscription you will have access to thousands of used mobile electronics available for you to sell at your store. We will walk you through how to setup an account with us, setup an account with Stripe, and manage your dashboard so you can start earning some profit!

2. Setting up an account with deviceupgrades.com

- A. To get started, please visit <http://www.deviceupgrades.com>
- B. Then click on “Get Started”



- C. Fill out the form on the following page.
 - a. Type in your email address – This will be your log in username
 - b. Create a password
 - c. Password must have at least 8 characters



Create your account

Email

Password

Confirm Password

✖ Must have at least 8 characters

✖ Passwords must match

- d. Fill out your company information – Anything marked with an * is required prior to continuing

Company Information

Contact First Name *

Contact Last Name *

Company Name *

DBA

Street Address *

Apt / Suite / Unit

City *

State ▼ *

Zip *

Country ▼ *

Contact Phone *

Fax

Federal EIN *

Business Type ▼ *

How did you hear about us? ▼

- e. Read through the agreement and accept, then click “Save and Continue”

Use Agreement

POS Portal Agreement

Thank you for doing business with Super Fair Cellular Distribution, Inc. D.B.A. deviceupgrades.com ("deviceupgrades.com", "we", "us", "Company", or "our"). By entering in the required information on our sign-up form you are indicating your intentions to enter into a business relationship with Us. By doing so, you ("Client", "you", "your") are entering into a

☒ I have read and agree to the Use Agreement, Terms and Conditions and Privacy Policy

Payment Information

We use Stripe to make sure you get paid on time and to keep your personal bank and details secure. Click Save and continue to set up your payments on Stripe.

Save and Continue


- D. Deviceupgrades.com is a subscription-based service. Please enter in a credit card for the subscription on this next page. Please note that this subscription does auto-renew. If you are no longer interested in this subscription, please contact us using the contact us page.

Subscription Information

Subscription Type

☒ Monthly (\$19/mo)

Billing Information

 4242 4242 4242 4242 01 / 23 123 48083

Save

- E. Indicate if you would like to enter in a different credit card for store purchases or you can choose to use the same credit card as the subscription.
- F. Enter in the shipping address for product purchased to be delivered to your store

Store Payment and Shipping

Enter a payment method and shipping address to expedite the checkout process when ordering for a customer and shipping to store.

Payment Type

☒ Use the same payment as subscription
☐ Enter new payment information

Shipping Information

First Name

Last Name

Street Address

Apt / Suite / Unit

City

State

▼

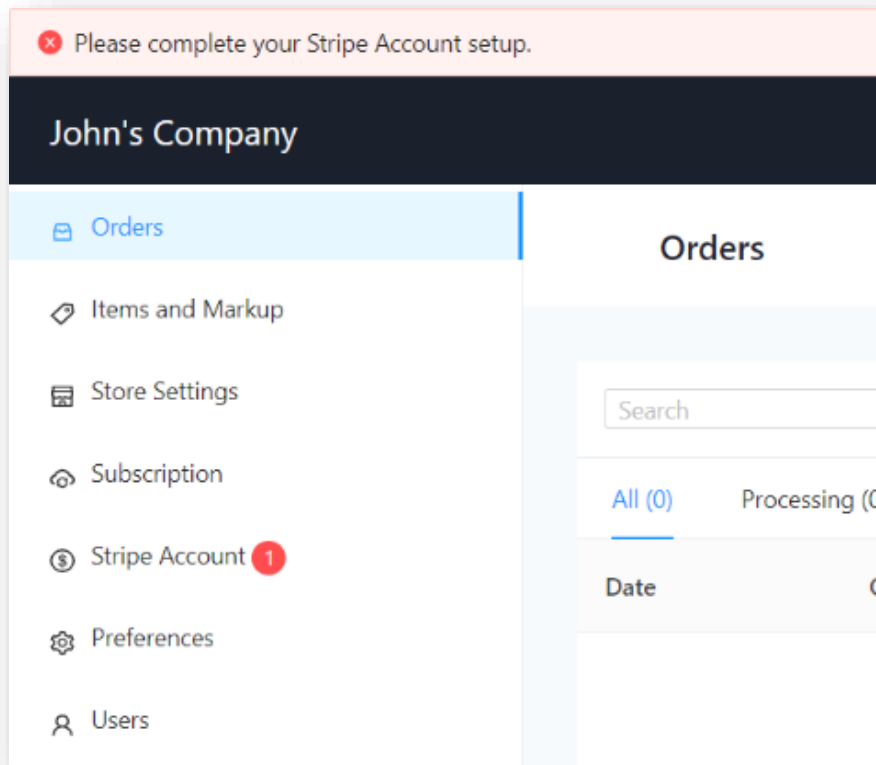
Zip

Save and continue

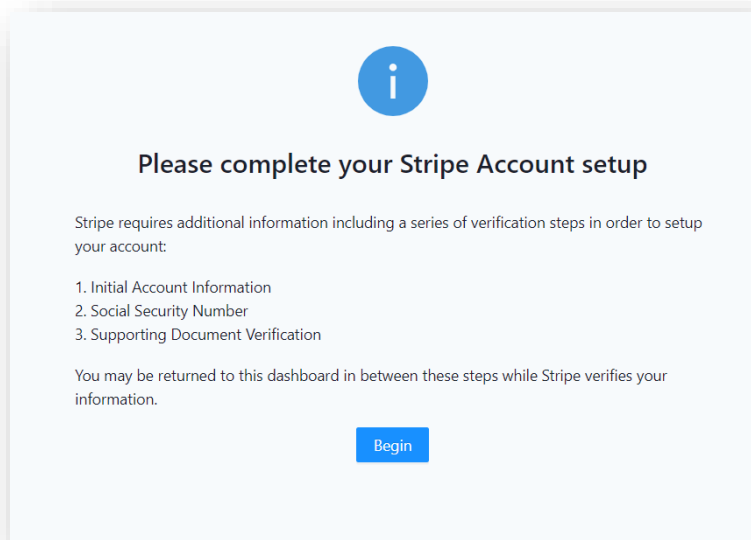
3. Stripe Account Setup

Once you have created your account, you will be taken to your new dashboard. Here you will see that there is a banner across the top requesting you to complete your Stripe Account setup.

*****PLEASE NOTE***** *This is a crucial part to the setup! You must have a Stripe account associated with deviceupgrades.com in order to receive any profits from sales!*



Click on "Stripe Account" and then on "Begin" to be taken to Stripe setup.



3.1 Stripe Setup

1. Enter in your Mobile Number and Email address

*****PLEASE NOTE***** *If you already have a Stripe account, be sure to use the same email address as used on your current Stripe account. If you have any issues, you can contact Stripe directly by visiting their site here: <https://stripe.com/contact>.*

Device Upgrades
PAYMENTS POWERED BY STRIPE

TEST DATA

Get paid by Device Upgrades
Device Upgrades partners with Stripe for fast, secure payments. Fill out a few details so you can start getting paid.

Mobile number
US (201) 555-0123
We'll text this number to verify your account. In test mode, you can skip this with [the test phone number](#).

Email
me@example.com
We'll email you with important updates.

Next


2. Enter in the verification code

Device Upgrades
PAYMENTS POWERED BY STRIPE

TEST DATA

You're currently in test mode. [Use test code](#)

Enter the verification code we sent to your phone

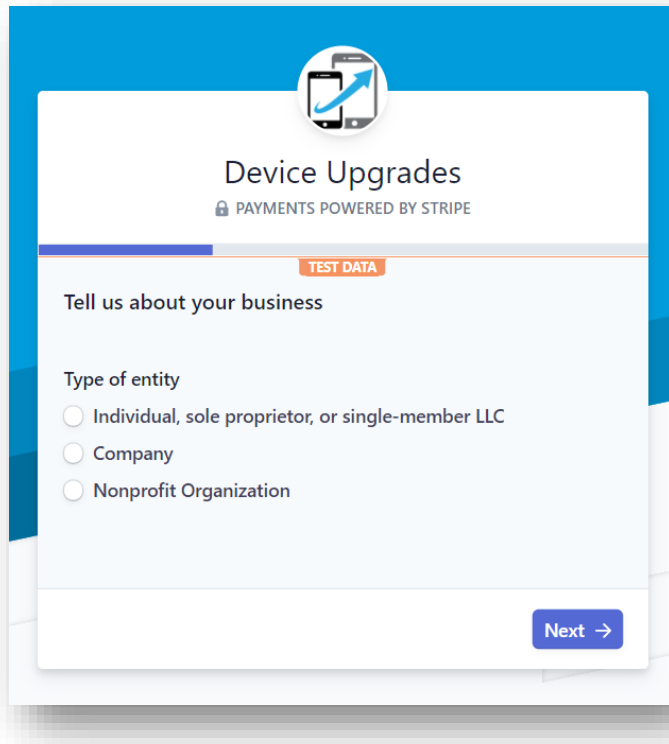


-

[Resend code](#)

3. Select the type of organization you are.

*****PLEASE NOTE***** *This is a crucial step in the process and selecting the wrong type will cause your application to be stuck. Ensure you select the correct option. If you accidentally select the wrong response, please use a different email address to sign up OR contact us using the contact form in the “Contact Us” section of deviceupgrades.com and we can reach out to Stripe to reset the signup process.*

A screenshot of a web form titled "Device Upgrades" with a sub-header "PAYMENTS POWERED BY STRIPE". The form is set to "TEST DATA" mode. It asks the user to "Tell us about your business" and provides three radio button options for "Type of entity": "Individual, sole proprietor, or single-member LLC", "Company", and "Nonprofit Organization". A "Next →" button is at the bottom right.

Device Upgrades

PAYMENTS POWERED BY STRIPE

TEST DATA

Tell us about your business

Type of entity

☐ Individual, sole proprietor, or single-member LLC

☐ Company

☐ Nonprofit Organization

Next →

4. Complete the following form – ensure all information is correct and accurate.

The remainder of this instructional will follow the process if you selected the second option in the previous step (“Company”)



Device Upgrades

🔒 PAYMENTS POWERED BY STRIPE

TEST DATA

Business details

Tell us some basics about your business.

Legal business name

Company

The combination of your name and Employer Identification Number (EIN) must exactly match the one listed on your tax documents (e.g., Letter 147C or SS-4 Confirmation letter), including capitalization and punctuation.

Employer Identification Number (EIN)

12-3456789

If you use your Social Security number for business purposes, you can enter that instead.

Doing business as Optional

The operating name of your company, if it's different than the legal name.

Registered business address

United States

Address line 1

Address line 2

City

State

ZIP

You can use your home address if you don't have a business address.

Business phone number

+1 (201) 555-0123

Industry

Please select your industry...

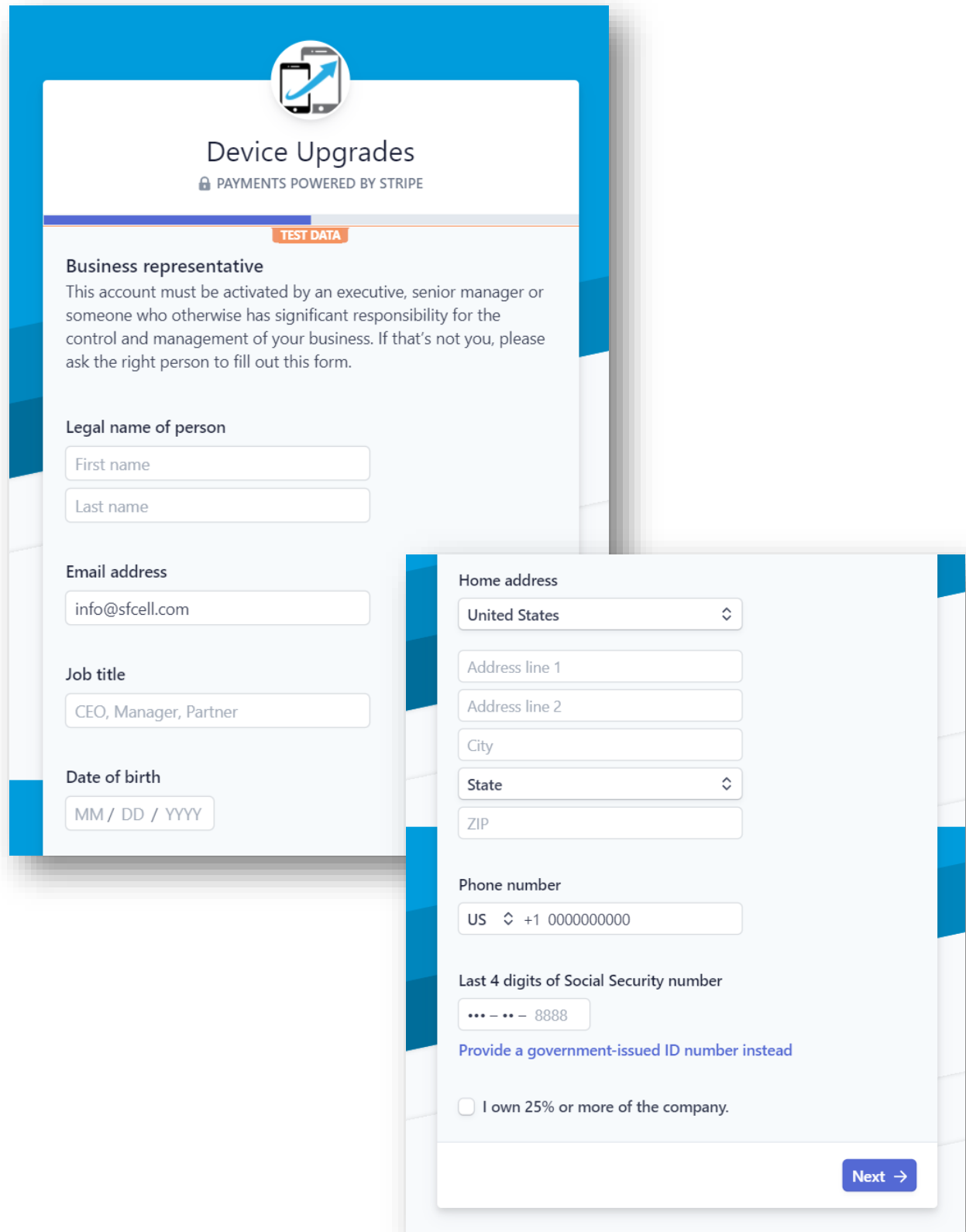
Business website

example.com


No website? You can share an app store link, a business social media profile, or [add a product description instead](#).

Next →


5. Continue filling out the form on the next page



The image shows a two-page form for 'Device Upgrades'. The first page, titled 'Device Upgrades' with a logo of two smartphones and an arrow, includes a Stripe payment logo and a 'TEST DATA' label. It contains a 'Business representative' section with explanatory text, and input fields for 'Legal name of person' (first and last name), 'Email address' (info@sfccl.com), 'Job title' (CEO, Manager, Partner), and 'Date of birth' (MM/DD/YYYY). The second page continues with 'Home address' fields (country: United States, address lines 1 and 2, city, state, ZIP), 'Phone number' (US +1 0000000000), 'Last 4 digits of Social Security number' (8888), a link to 'Provide a government-issued ID number instead', and a checkbox for 'I own 25% or more of the company'. A 'Next' button is at the bottom right.



Device Upgrades

 PAYMENTS POWERED BY STRIPE

TEST DATA

Business representative

This account must be activated by an executive, senior manager or someone who otherwise has significant responsibility for the control and management of your business. If that's not you, please ask the right person to fill out this form.

Legal name of person

First name

Last name

Email address

info@sfccl.com

Job title

CEO, Manager, Partner

Date of birth

MM / DD / YYYY

Home address

United States

Address line 1

Address line 2

City

State

ZIP

Phone number

US +1 0000000000

Last 4 digits of Social Security number

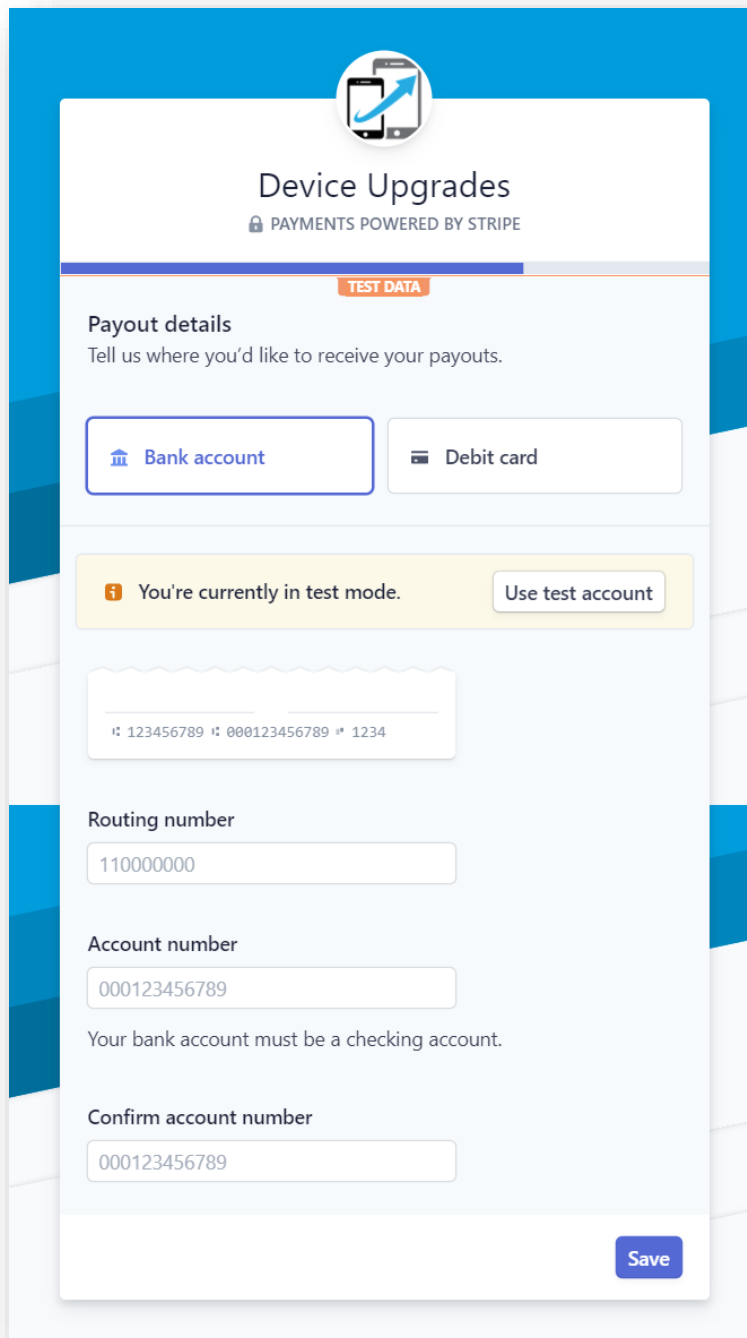
... - ... - 8888

[Provide a government-issued ID number instead](#)

☐ I own 25% or more of the company.

Next →

6. Enter in the bank account information for where you would like your profits to be deposited to.



The screenshot shows a web form titled "Device Upgrades" with a sub-header "PAYMENTS POWERED BY STRIPE". A "TEST DATA" tab is selected. The form is for "Payout details" and asks the user to specify where they want to receive payouts. Two options are available: "Bank account" (selected) and "Debit card". A yellow notification box states "You're currently in test mode." with a "Use test account" button. Below this, the form contains several input fields: a masked card number field (123456789 000123456789 1234), a "Routing number" field (110000000), an "Account number" field (000123456789), a confirmation message "Your bank account must be a checking account.", a "Confirm account number" field (000123456789), and a "Save" button at the bottom right.

Device Upgrades
PAYMENTS POWERED BY STRIPE

TEST DATA

Payout details
Tell us where you'd like to receive your payouts.

☒ Bank account ☐ Debit card

You're currently in test mode. [Use test account](#)

123456789 000123456789 1234

Routing number
110000000

Account number
000123456789


Your bank account must be a checking account.

Confirm account number
000123456789

Save

7. Review the information you entered in throughout the setup process. If satisfied, click on "Submit". Otherwise, click on "Update" for the section you need to update.

*****PLEASE NOTE***** *It is normal to see "Pending Verification" as a status here.*



Device Upgrades


🔒 PAYMENTS POWERED BY STRIPE


TEST DATA

Verification summary

You're almost ready to start getting paid by Device Upgrades. Please confirm your information below.

BUSINESS DETAILS


 **John's Company** Update


 Information required soon

johnsco.com
123 Main St.
Troy, MI 48083 US

Other information provided
EIN, DBA, Phone, Industry

MANAGEMENT AND OWNERSHIP



 **John Smith** Update

Account representative, Owner, and Executive
 Pending verification

info@sfccl.com
Born on January 1, 1985
456 Main St.
Troy, MI 48083 US

Other information provided
Last 4 SSN, Job title, Phone

PAYOUT DETAILS

 **STRIPE TEST BANK** USD  ✎

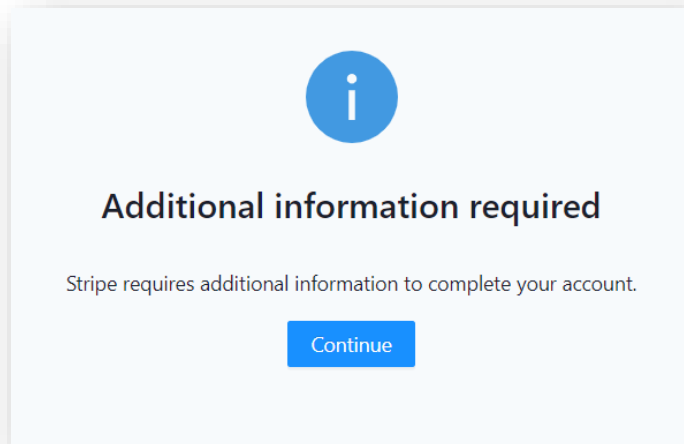
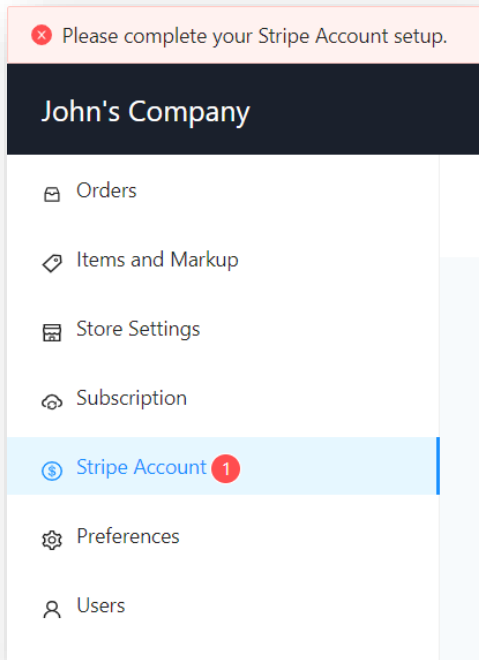
🏠 110000000 🏠 •••• 6789

By clicking Submit, you agree to the [Connected Account Agreement](#), to receiving autodialed text messages from Stripe, and you certify that the information you have provided to Stripe is complete and correct. Stripe, Inc. is a registered ISO of Wells Fargo Bank, N.A., Concord, CA

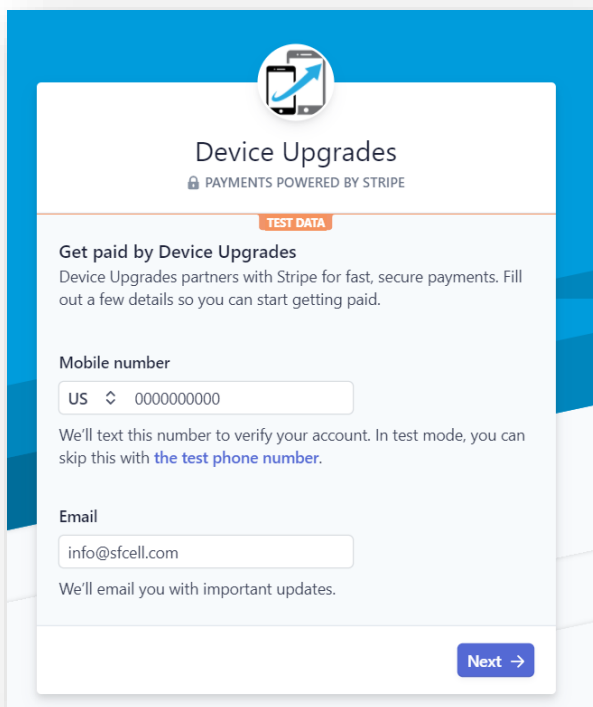
Submit

3.2 Pending Stripe Verification

Once you submit your application, you will be returned to deviceupgrades.com. Your Stripe setup is **NOT** complete yet. You will see that there is still a banner requesting you to continue setting up your account. Stripe requires multiple steps to get all set up. Please click on “Continue” to complete this setup.



1. Once you click on “Continue” from your dashboard, you will have to verify your mobile number and email again as you had before



2. Provide ID Verification – For additional security, you will need to verify your identity by providing your government issued ID.

The screenshot shows a web interface for 'Device Upgrades' with the Stripe logo. The page is titled 'Device Upgrades' and 'PAYMENTS POWERED BY STRIPE'. A 'TEST DATA' tab is active. The main heading is 'ID verification for John Smith', followed by the instruction: 'For additional security, please have this person finish verifying their identity with a government-issued ID.' A yellow banner states 'You're currently in test mode.' with a 'Use test document' button. Below this, the section 'Select how to verify your ID' contains three radio button options: 'Take a picture with your phone' (selected), 'Take a picture with your webcam', and 'Upload a file'. A blue 'Next >' button is at the bottom of the selection area, and a 'Skip for now' button is at the bottom right of the page.

3. Verification summary – Ensure that all information is still correct. If anything needs to be updated, use the “Update” buttons to change what needs to be changed. Otherwise, click on “Submit”. You may still see a status indicating “Pending Verification”, this is normal. After you submit, you will be taken back to your deviceupgrades.com dashboard. You may see a banner indicating that your stripe account still needs to be setup, please wait 5-10 minutes. If this does not go away, click on “Continue” on the Stripe section of your dashboard. Stripe will indicate what additional information they will need.

4. Your Dashboard

Your dashboard is where you will set your preferences, manage your users, set markups, and review your orders and order statuses. Each section is explained in detail in this section

4.1 Items and Markup

John's Company John Smith

Orders Items and Markup Store Settings Subscription Stripe Account Preferences Users

Items and Markup

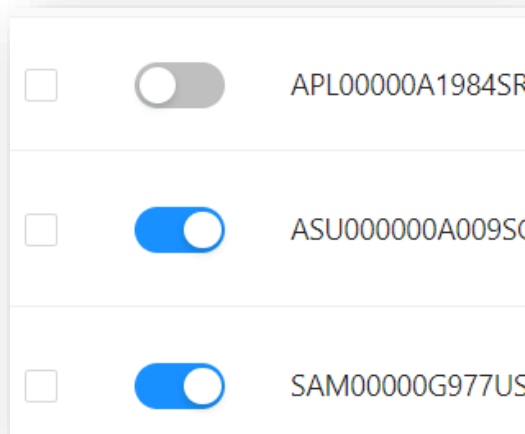
Search List Selected Unlist Selected Markup Selected Save

<input type="checkbox"/>	List	Sku	Name	Quantity	Cost	Markup \$	Markup %	Total Price
<input type="checkbox"/>	<input type="checkbox"/>	APL00000A1984SRLUL238	This is a TEST title	170	\$482.04			\$482.04
<input type="checkbox"/>	<input type="checkbox"/>	ASU000000A009SGEVZ238	Great Verizon A009 16GB Gray Asus Zenfone V Live Android Smartphone	164	\$51.50			\$51.50
<input type="checkbox"/>	<input type="checkbox"/>	SAM00000G977USSMUL138	Mint Verizon Unlocked Silver 256GB Samsung Galaxy S10 5G G977U Smartphone	90	\$453.20			\$453.20
<input type="checkbox"/>	<input type="checkbox"/>	MOT00XT1921-8S1EVCA03	VERIZON MOTOROLA MOTO E (5) GO XT1921-8 BLACK 16 GB Phone Mint	2999	\$56.64			\$56.64
<input type="checkbox"/>	<input type="checkbox"/>	VZW000MHS900LSBBVZ138	Mint Verizon MHS900L Blue Ellipsis Jetpack Cellular Networking Hotspot	481	\$72.09			\$72.09

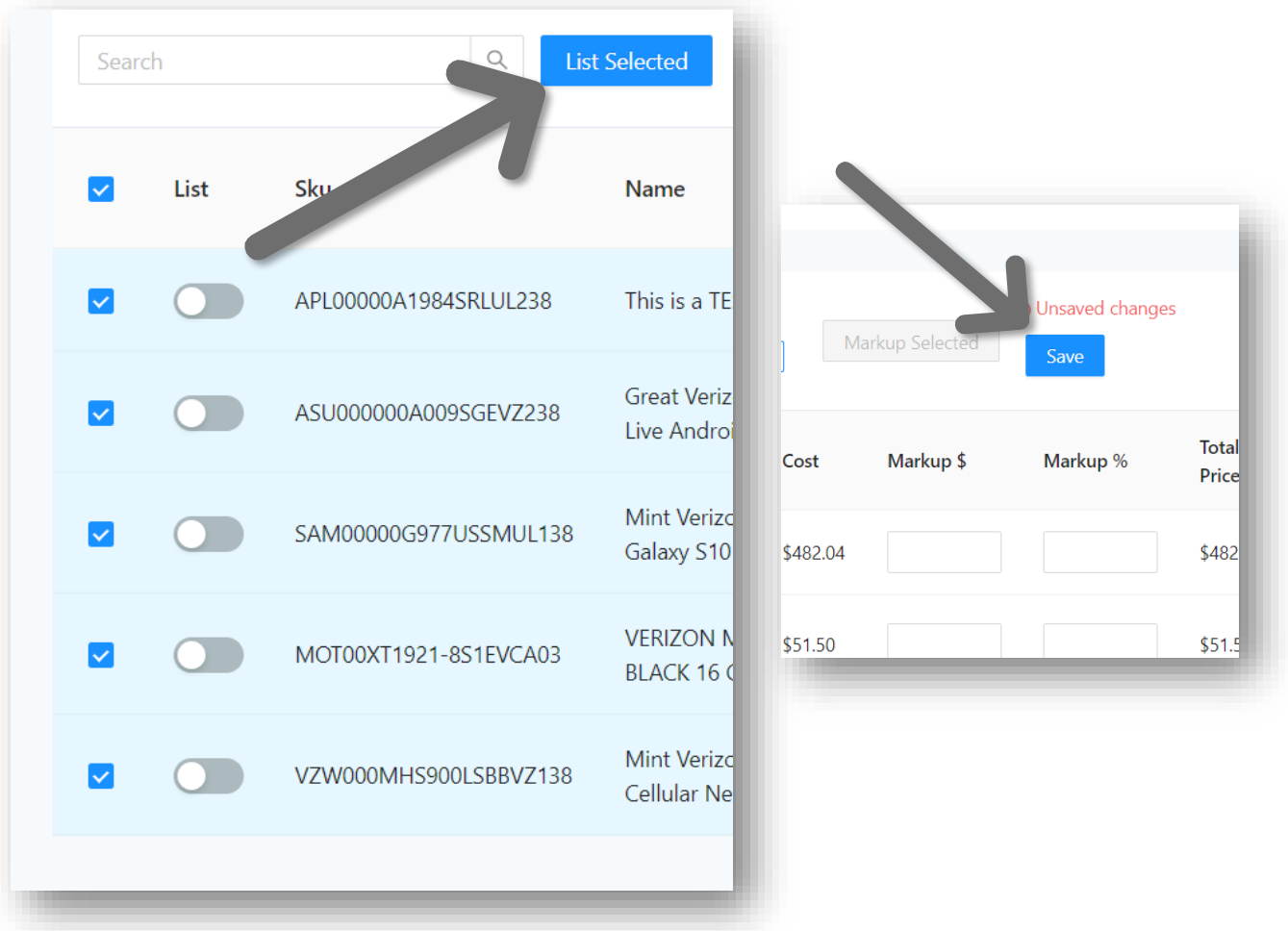
< 1 >

On this page you can select the items you wish to list or have available for the Store. If your company only wishes to sell Apple devices, you can select just the Apple devices to sell and you will not see any other brands.

1. To list a device, use the toggle switch.



- Alternatively, you can select multiple items at once and list all by using the check boxes next to the toggle switches. Once you check the items you want, then click “List Selected” and then click “Save”



- You can also mark up a device using this method. Again, select the items you would like to mark up by clicking the checkboxes. Then you can mark up all items by either a percentage or a dollar value. When done, click “Markup Selected” button. Be sure to also click the “Save” button to save your changes.

*****PLEASE NOTE***** All items already have a 3% markup built into the cost. This is only here to protect you from going negative on a sale due to the fees charged by Stripe. You are responsible for all fees and taxes and will be required to report as necessary through the proper channels. Also note that Stripe fees are non-refundable and will be deducted from your profits in the case of a return or cancellation.

Search

✓ List

✓ ☐

✓ ☐

✓ ☐

✓ ☐

✓ ☐

10

\$ % Markup Selected

Quantity Cost Markup \$ Ma

170 \$482.04

Markup Selected Save

⚠ Unsaved changes

Cost	Markup \$	Markup %	Total Price
\$482.04	48.2	10	\$530.24
\$51.50	5.15	10	\$56.65
\$453.20	45.32	10	\$498.52
\$56.64	5.66	10	\$62.30
\$72.09	7.21	10	\$79.30

You can also edit the price directly if you would prefer to control the total price for the device!

4.2 Store settings

Here you can adjust the settings for your store. This includes important information regarding your Company Name, Shipping Information, and Billing Information.

1. Shipping information is the location you would like product shipped to if you are purchasing product for your store to sell through your company's POS system. This option will allow you to keep stock in your store and provide devices direct to your customers without them having to wait for the device to ship.
2. Billing Information is the card on file for billing direct to your company. For the same reasons as above, this offers a quick checkout option so you can buy devices for your store.

*****PLEASE NOTE***** *If you select "Bill to store" at checkout, no taxes will be charged on the sale. This avoids the charging of sales tax twice. You may even want to choose this option if your customer is interested in purchasing other products from your store at the same time! You can ring them up on your POS system and charge the necessary sales tax there. You can even enter in the customer's address at checkout so the device ships direct to them!*

John's Company

Orders

Items and Markup

Store Settings

Subscription

Stripe Account

Preferences

Users

Store Settings

Store Information

Company Name

John's Company

Shipping Information

Address used when "Ship to Store" is selected at checkout

Address 1

123 Main St.

Address 2

City

Troy

State

MI

Zip

48083

Update Information

Billing Information

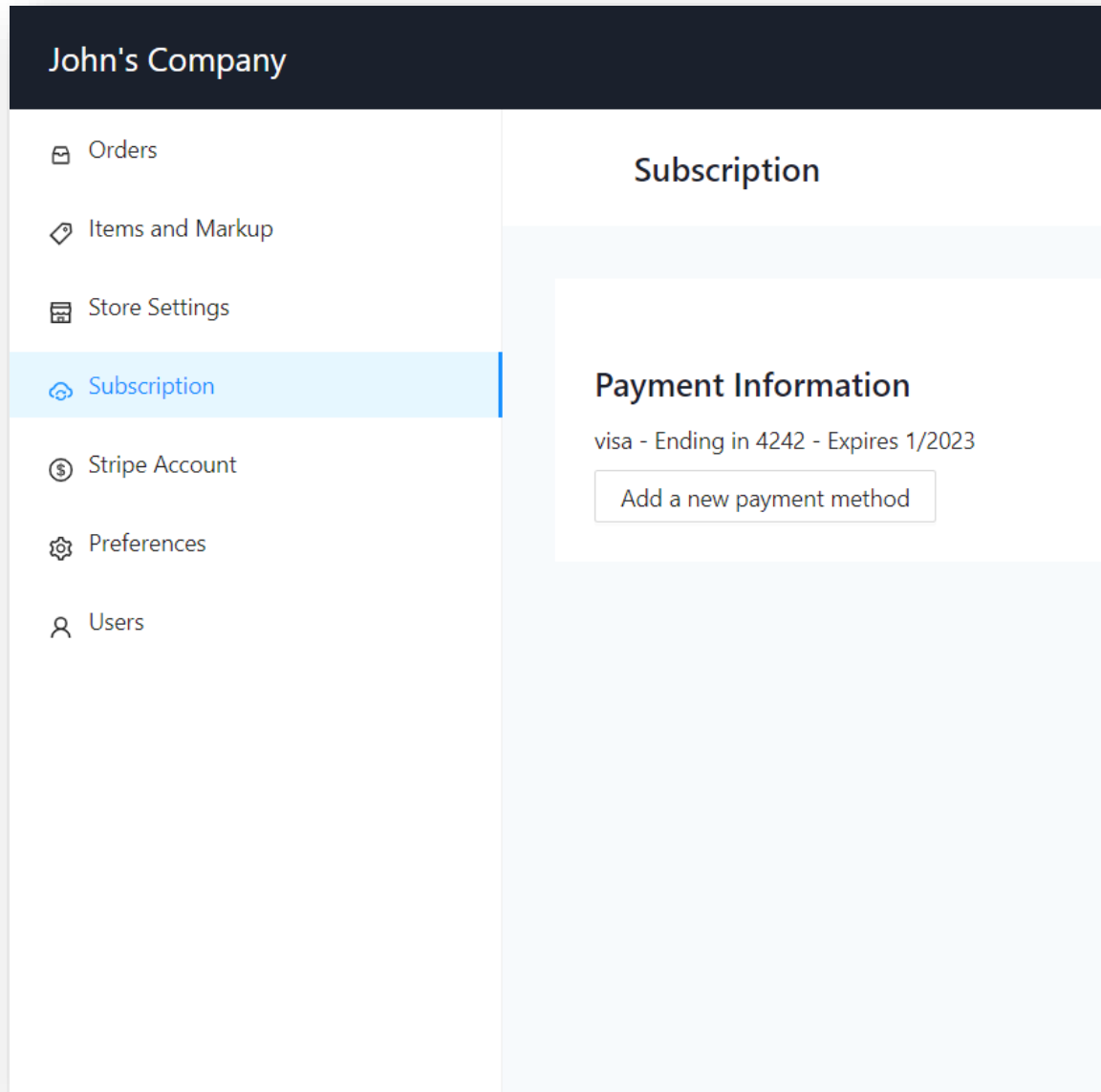
Billing information used when "Bill to Store" is selected at checkout

visa - Ending in 4242 - Expires 1/2023

Add a new payment method

4.3 Subscription

This section allows you to update the credit card stored for auto-renewal of your subscription. The subscription rate is subject to change. Deviceupgrades.com will provide proper notice if the cost of the subscription changes





4.4 Preferences


Your preferences control things like your email notifications, your checkout default preferences, and where you can set your local tax rate.


*****PLEASE NOTE***** *It is important to set your local tax rate so that taxes are included in the sale of the device when billing to the customer's credit card! If the taxes are not set, you will have to cover sales tax with your profits! Remember, you are responsible for your own sales tax and tax reporting.*


John's Company


 Orders


 Items and Markup

 Store Settings

 Subscription

 Stripe Account

 Preferences

 Users

Preferences

Email Notifications

Completed orders

☐ Notify for every order

☐ Daily summary of all orders

Checkout

Default Billing

☒ Bill to Store

☐ Bill to Customer

Default Shipping

☒ Ship to Store

☐ Ship to Billing

☐ Enter Address

Taxes

Local tax rate

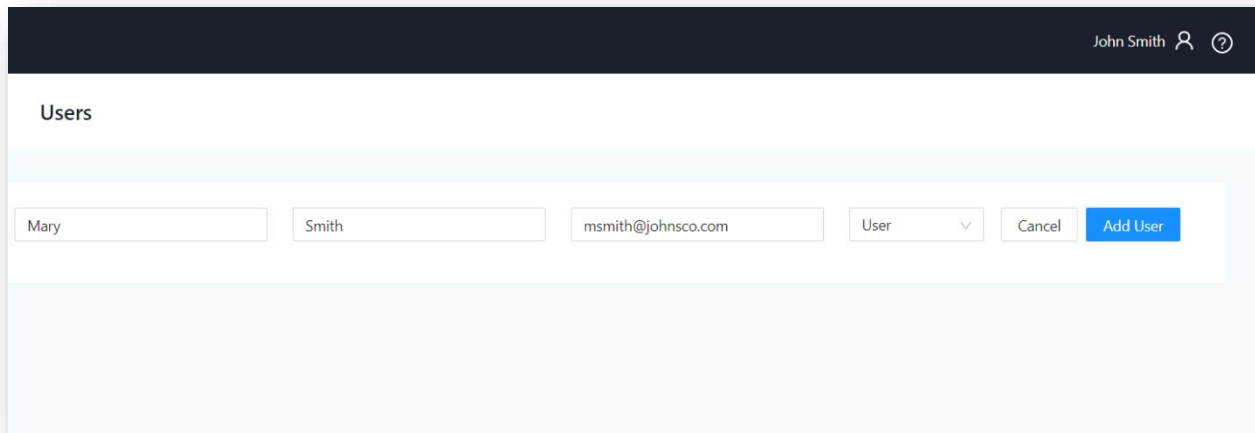
6

%

Save

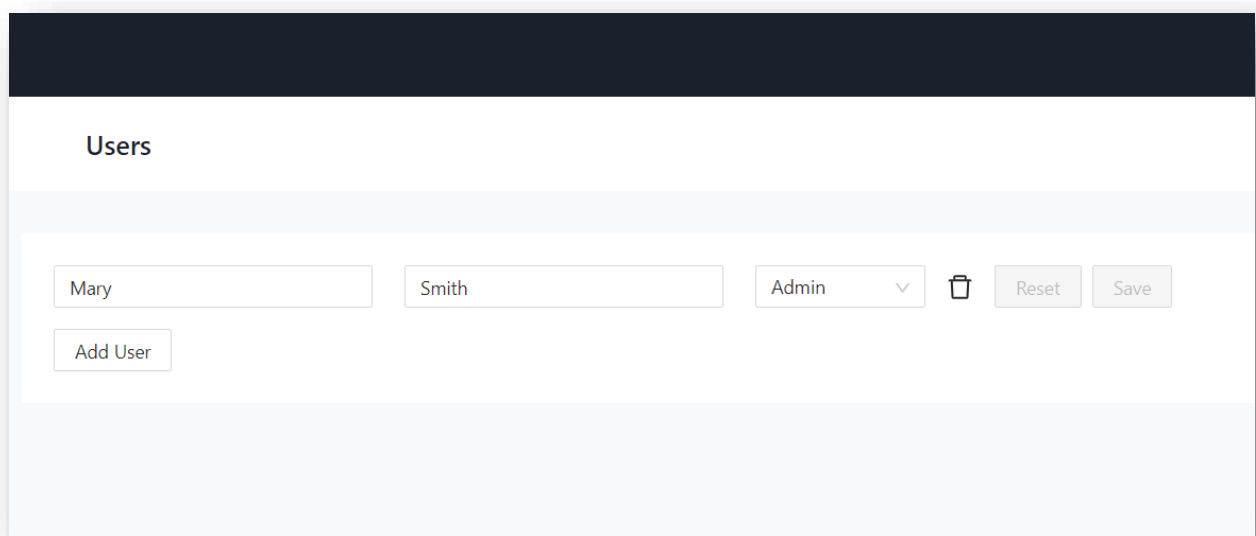
4.5 Users

Here you can assign users for your organization. There are 2 levels of user: Admin and User. Admin will have full access including access to the dashboard. User will only have access to the POS system and product pages. This allows you to set management level access and employee level access. To add a user, enter in their name, email address, and set their access level.



The screenshot shows a web interface titled "Users" with a dark header bar containing the user "John Smith" and a help icon. Below the title, there is a form with four input fields: "Name" (containing "Mary"), "Last Name" (containing "Smith"), "Email" (containing "msmith@johnsco.com"), and "Access Level" (a dropdown menu currently set to "User"). To the right of these fields are two buttons: "Cancel" and "Add User".

You can update each user's access at any time just by using the dropdown. You can also delete the user if they no longer need access. Once a user is added, an email will be sent to them to set up a password for logging in.



This screenshot shows the "Users" form with the "Name" field containing "Mary" and the "Last Name" field containing "Smith". The "Access Level" dropdown menu is now set to "Admin". To the right of the dropdown is a trash can icon for deleting the user. Below the input fields is an "Add User" button. To the right of the trash can icon are "Reset" and "Save" buttons.

4.6 Orders

Here is where all your orders reside. You can use the search function to look for a specific order number or you can use the date filter on the right to filter by date. You can also filter by the status the order is in by selecting the tabs below the search bar. If you want to look at the order closer, just click on the order number and it will bring up a summary similar to the order confirmation. There is also an export option to export all the orders in view for convenient reporting!

The screenshot displays the 'Orders' management interface. At the top, a dark header shows the user 'John Smith' with a profile icon and a help icon. Below this, the 'Orders' section has a search bar, date filters ('Today', 'This Week', 'This Month'), a 'Select date' button, and an 'Export' button. A status filter bar shows 'All (1)', 'Processing (1)', 'Shipped (0)', 'Cancelled (0)', and 'Returned (0)'. A table lists orders with columns: Date, Order Number, Name, Shipping Address, and Status. One order is visible: 2020-12-01, SAg2gPBnx, Bob Williams, 123 Main St., Troy MI, 48083, with a 'Processing' status. A '1' in a box indicates one page of results. Below this, the 'Order Details' page for order SAg2gPBnx is shown. It includes a 'Processing' status tag and a table with the following details:

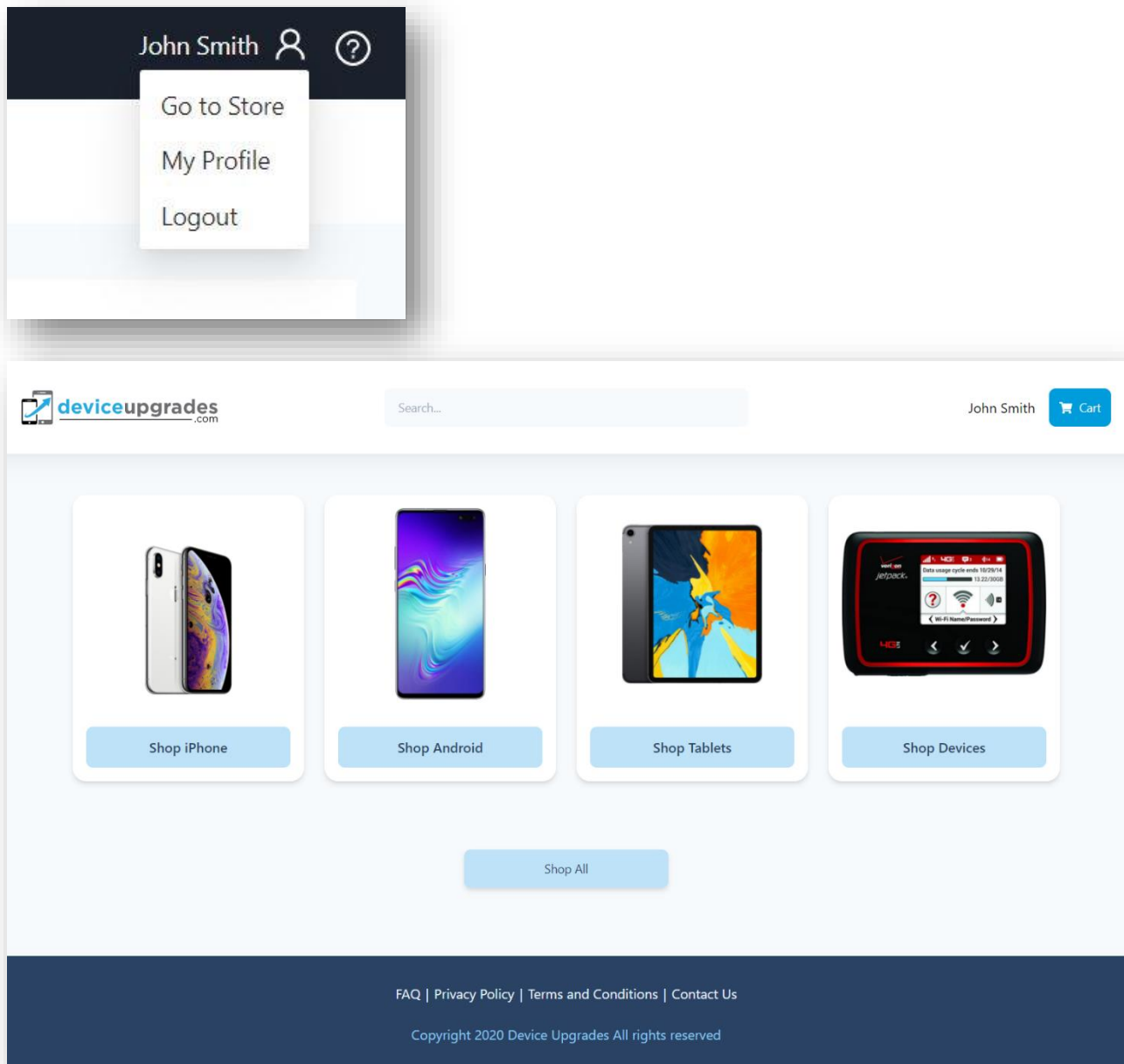
Order Details - SAg2gPBnx	
Order #	SAg2gPBnx
Date	2020-12-01 12:31 PM
Name	Bob Williams
Shipping Address	123 Main St., Troy MI, 48083
Items	Mint Verizon MHS900L Blue Ellipsis Jetpack Cellular Networking Hotspot VZW000MHS900LSBBVZ138 x 1
Order Total	122.09

At the top right of the 'Order Details' page, there are 'Print' and 'Resend Order E' buttons.

Remember – Here you can also resend the order email, cancel the order, or submit the order for a return if the device is not functioning. Just use the buttons on the top right!

5. The Store

The store is what you will use on the floor to sell product to your customers. This is the exciting part where you get to see what kind of profit you can make! To get to the store hover your mouse over your name in the top right-hand corner to bring down a menu, then select “Go to Store”. We tried to make initial filtering as easy as possible on the home page by offering a few different popular options. Select which option will work best for your customer or you can just shop all.



5.1 Search Page

Once you make your selection to begin searching for the right device for your customer, you will be brought to the search page. Here you can filter further using the filters on the left to find the perfect device, or you can browse through the products that have shown up.

Price

\$71

\$474

Condition

☐ GREAT

☐ MINT

Carrier

☐ UNLOCKED

☐ VERIZON

☐ VERIZON PPD CONV

Brand

☐ ASUS

☐ MOTOROLA

☐ SAMSUNG

☐ VERIZON

OS

☐ Android 8.0

☐ Android 9.0

Device Type

☐ Cellular Networking

☐ Phone

Model

☐ ELLIPSIS JETPACK

☐ GALAXY S10 5G

☐ MOTO E (5) GO

☐ ZENFONE V LIVE

Color

☐ BLACK

☐ BLUE

☐ GREY

☐ SILVER

Memory

☐ 16 GB

☐ 256 GB

☐ N/A

Clear All

Sort by:


Price: Low to High

Price: High to Low

Name

Condition

Reset




MINT VERIZON MHS900L BLUE ELLIPSIS JETPACK CELLULAR NETWORKING HOTSPOT

VERIZON MINT

\$92.09

More Info




GREAT VERIZON A009 16GB GRAY ASUS ZENFONE V LIVE ANDROID SMARTPHONE

VERIZON GREAT

\$71.50

More Info




MINT VERIZON UNLOCKED SILVER 256GB SAMSUNG GALAXY S10 5G G977U SMARTPHONE

UNLOCKED MINT

\$473.20

More Info



VERIZON MOTOROLA MOTO E (5) GO XT1921-8 BLACK 16 GB PHONE MINT

VERIZON PPD CONV MINT

\$76.64

More Info


Once you find the device you are looking for, you can click on it to reveal the Product Page

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23 | Page

5.2 Product Page

The Product Page provides information about the product including Specifications, Condition information, what's included with the device, Stock photos of the device, price, and quantity. Here is where you can add a device to your cart.



APPLE IPHONE XS MAX
A1921 512 GB SILVER

UNLOCKED GREAT

Free Standard Delivery
90 Day Warranty

Qty: 1 \$628.15

Add to Cart

DEVICE SPECIFICATIONS

CONDITION

WHAT'S IN THE BOX

Features	Equipment	Phone
	Colors	GOLD, GREY, SILVER
	Storage	256 GB, 512 GB, 64 GB
Launch	Model Release Date	
Network	2G Technology	GSM 850, GSM 900, GSM 1800, GSM 1900, CDMA 800
	3G Technology	HSDPA 850, HSDPA 900, HSDPA 1700 (AWS), HSDPA 1900, HSDPA 2100, CDMA2000 1xEV-DO
	4G Technology	Band 1, Band 2, Band 3, Band 4, Band 5, Band 7, Band 12, Band 13, Band 14, Band 17, Band 18, Band 19, Band 20, Band 25, Band 26, Band 28, Band 29, Band 30, Band 32, Band 34, Band 38, Band 39, Band 40, Band 41, Band 46, Band 66, Band 71, Band 8
	5G Technology	
Design	SIM Type	Nano-e-SIM
	Height	
	Width	77.4 mm
	Depth	7.7 mm
Display	Weight	208 g
	Weather Resistance	IP68
	Display Type	Super Retina OLED
	Display Size	6.5
Platform	Display Resolution	1242 x 2688
	Pixel Density	458
	Operating System	
	Chipset	Apple A12 Bionic
Camera	SD Card Slot	Not Available
	Device Internal RAM	4 GB
	Rear Camera 1	12 MP, f/1.8, 26mm (wide), 1/2.55", 1.4µm, dual pixel
	Rear Camera 2	12 MP, f/2.4, 52mm (telephoto), 1/3.4", 1.0µm, dual pixel
Comms	Rear Camera 3	
	Rear Camera 4	
	Front Camera 1	7 MP, f/2.2, 32mm (standard)
	Front Camera 2	SL 3D, (depth/biometrics sensor)
Battery	3.5mm Jack	Not Available
	WIFI Technology	Dual-Band, Hotspot
	WIFI Bands	Band A, Band B, Band G, Band N, Band AC
	Bluetooth Technology	5.0
	GPS	Available
	NFC	Available
	Radio	Not Available
	Sensors	Accelerometer, Barometer, Compass, Face ID, Gyro, Proximity
	Battery Type	Internal
	Battery Capacity	3174
	USB Connection Type	Lightning 2.0
	Charging Type	Fast Charging, Wireless



VERIZON ELLIPSIS JETPACK
MHS900L N/A BLUE

VERIZON MINT

Free Standard Delivery
90 Day Warranty

Qty: 1 \$92.09

Qty: 1
Qty: 2
Qty: 3
Qty: 4
Qty: 5

Add to Cart

5.3 Cart

After you add a device to your cart, you will automatically be directed there. Here is a powerful tool for you to add additional markup or reduce markup if you are trying to make a deal with your customer. To change the markup on this device, click on “Edit Price” and a drop-down area will show allowing you to adjust the sales price of this unit either by a dollar value or by a percentage. The initial cost of the unit is on the left and the sale price after editing is on the right. Be sure to click “Save” once you are happy with the final sales price.


*****PLEASE NOTE***** *In a retail setting, it is important that your customer does not see this page! There is nothing more frustrating than if a customer sees that there is direct control over the price, or even worse if the customer sees how much the device is marked up! Please ensure you train your team to keep the cart section hidden, or you may encounter angry customers or loss of profit!*

deviceupgrades.com

Search...

John Smith [Cart \(1\)](#)

My Cart



VERIZON ELLIPSIS
JETPACK
MHS900L N/A BLUE

VERIZON MINT

\$92.09 [Save](#) [Cancel](#) Qty: 1 [x](#)

\$92.09 [x](#)

COST PRICE	MARKUP	SALE PRICE
\$72.09	\$ 20.00 27.7 %	\$92.09

[Continue Shopping](#) [Check Out](#)

[FAQ](#) | [Privacy Policy](#) | [Terms and Conditions](#) | [Contact Us](#)

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When you and your customer agree on a price and the customer is ready to check out, click on “Check Out” button.

Remember – You can always bill to store during the check out process and make a sale through your own POS system. If you choose this option sales tax will not be included since it is a business to business sale. You will have to charge sales tax through your POS system

5.4 Check Out

The checkout offers several options for how to process payment and shipment.

Billing Information

- Bill to Store – Allows you to bill the sales price of the device/s to the card saved as the store credit card in the Store Settings tab of the dashboard. This will **NOT** include tax as it is a business to business transaction. You may want to use this option if you intend to sell other items to the customer in your store and want to include on the same transaction using your own POS system. Or you may want to use this option if the customer has a different form of payment than credit card, such as cash.
- Bill to Customer – Allows you to charge the customer's credit card directly avoiding the need to utilize your own resources to process the sale. This will also automatically include the sales tax rate set in the preferences tab on the dashboard. **This is the recommended route to take**

Shipping Information

- Ship to Store – Allows you to ship product direct to the address associated with the store. You can use this option if the customer wants to pick up from your store or if you would like to have the customer come in when it arrives to help them activate their device.
- Ship to Billing – Allows you to ship product to the billing address if you choose “Bill to Customer” This just avoids you having to type in the customer's address twice
- Enter Address – Allows you to type in the address if different from the above two options.

Shipping Method

- Standard Shipping – Standard shipping is always free. Standard shipping requires 1-3 days to process and anywhere between 1-5 business days to deliver.

*Remember – Shipping time is **NOT** guaranteed. Deviceupgrades.com does not have any authority over shipping carriers. We primarily use USPS as our carrier however in certain circumstances we may use other carriers. We do understand your purchase is important and we will do what we can to get your customer their device/s as quick as possible.*

The screenshot displays a checkout interface with the following sections:

- Customer Information:** Includes input fields for Email, First Name, Last Name, and Phone Number.
- Billing Information:** Features radio buttons for "Bill to Store" (selected) and "Bill to Customer".
- Shipping Information:** Features radio buttons for "Ship to Store" (selected), "Ship to Billing", and "Enter Address".
- Order Summary:** Located on the right, it lists the item "VERIZON ELLIPSIS JETPACK" with quantity 1 and price \$122.09. It also shows a subtotal of \$122.09 and free shipping. A prominent "Order Total: \$122.09" is displayed, followed by a blue "Place Order" button.

Below the "Place Order" button, a small note states: "By placing this order, you are agreeing to the Terms & Conditions".

5.5 Order Confirmation

Once your order has been placed, you will be re-directed to your order confirmation. This will act as your receipt for the customer. Here you can print the page out and hand to your customer for their receipt. An email will also be sent with the same confirmation to the email address provided at checkout.

Take Note! – Here you will find the order number. This is the reference for this order in the future. You can use this to find it in your order pages in case a customer has any questions, or you need to cancel the order. This order number will also be required for submitting a return in case the device is not functioning.

Your order has been placed!

Order # SAg2gPBnx

Contact information

info@sfccl.com

Shipping address

123 Main St.
Troy, MI 48083

Shipping method


Standard

Payment method

Stripe

Billing address

123 Main St.
Troy, MI 48083



VERIZON ELLIPSIS
JETPACK
MHS900L N/A BLUE

Qty: 1 \$122.09

Order total: \$122.09

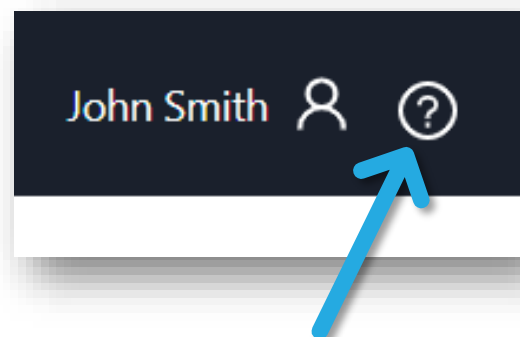
[Continue](#)

6. Contact us | Privacy Policy | Terms & Conditions

Wow! I know that may have been a lot of information, but we hope this will guide you to an excellent new revenue stream. Of course, this may not be all encompassing, and if that's the case, we are here to answer your questions and give you a hand when you need it. If you have any questions or need anything, you can reach us by the Contact Us section and we will get back to you as soon as we can.

Contact Us

Have a question? We'd love to answer! Use the form below to send us a message and we will respond shortly.



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